

NEW ENERGY

ONE, LLC



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March 29, 2016

My Name is Melinda Flores. I am the Office Manager at New Energy One, LLC. We are an anaerobic digester facility that uses dairy waste to produce biogas, which is consumed in gas burning gensets to produce energy. I am also in charge of tank health at our facility and ensuring that we are doing everything we can to maximize production.

Our plant consists of 6 individual, one million gallon, continuous flow digester tanks. This can be a complicated system at times due to the fact that we have 6 individual environments to control and try to make favorable for the desired type of bacteria growth. We have used Digester Doc for consulting on a number of different occasions for different issues we were having at our facility. These issues included trying to find out the most desired temperature to keep our tanks at, investigating a foaming issue to find out not only how to fix the problem but also why it happened and how to avoid it in the future and, most recently, thorough testing to develop a plan to maximize our production. Will Charlton from Digester Doc has helped us through all of these issues as well as with our initial start up and any other issues we have had along the way. We have been completely satisfied with his quality of work and his ability to help us get the most out of our plant. When it comes to digester testing and system analysis, Digester Doc is our first call and has always worked very hard to make sure our issues are taken care of and follows up to make sure the solution implemented is working for the long haul. Will is extremely knowledgeable and easy to work with, always returning emails and phone calls quickly and working around our schedule to set up appointments or site visits.

I would highly recommend Will Charlton and the Digester Doc Company to anyone having production problems with their system or just looking to get the most out of their facility.

Sincerely,

A handwritten signature in black ink that reads "Melinda Flores". The signature is written in a cursive, flowing style.

Melinda Flores
Office Manger
New Energy One, LLC.